

Tower Leasing

In 2006, PT. Gihon Telekomunikasi Indonesia dedicated to enhance their service in Telecommunication Tower Leasing. This is driven by Government policy in Tower Leasing. By using its Brand and Division Gihon Towers, we are very committed to the following:

Customer Satisfaction

- Gihon Towers Customer Support will submit site periodic report to OPERATOR
- Gihon Towers will check and make a report on Tower Verticality on Yearly basis
- In the event that electricity supply failed, Gihon Towers will inform OPERATOR.
- In the case of any damage which will impact to OPERATOR equipment, Gihon Towers will inform OPERATOR

Infrastructure Maintenance

- Gihon Towers will perform regular maintenance as per the standard of equipment maintenance of AC, Grounding and other electrical installations supplied and installed by Gihon Towers to ensure the continuity and stability of services
- Operator responsible to perform payment to Electricity Supplier (PLN) on time, to prevent disconnection of the electricity.
- Gihon Towers will perform periodic maintenance for Air Conditioner (AC) such as: filter cleaning, evaporator, drainage, refrigerant, compressor, condenser, and fan.
- Gihon Towers will perform regular checking of indoor lamp and tower lighting, and replace the defect lamp if necessary.
- Gihon Towers will perform re-painting of tower, building and fence every 5 years.
- Gihon Towers must perform periodic checking for Fire Extinguisher.

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Site Cleanness

- Gihon Towers will perform regular grass mowing and yard cleanness.
- Gihon Towers will perform floor mopping and dust cleaning inside the shelter.

Power Supply & Back-up Power

- In the event of Electricity supply failure, Tower Provider shall provide alternative back-up.

Site Repair and Restoration

- In the case of damage on the telecommunication infrastructure, Gihon Towers shall perform its repair immediately

Site Security

- Gihon Towers will provide Site Guard to be responsible to check the check the identification of person who accessing the site including ID card, work order letter
- In emergency case such as fire, robbing, shelter leakage and or tower damage, the Security Guard will do actions such contacting fire rescue & police
- Site Guard will keep the entrance/ gate key of the site, whilst Shelter key will be kept by OPERATOR.